



**WILTON**  
Town Council

# Wilton Community Flood Plan

Plan last updated on: 28/11/2019

# Contents

Content	Page
Introduction	1
Key Personnel	2
Flood Risk Maps	2
Risk and Response	3
Responsibilities	5
Advice and Guidance	10
Local Resources	10
Rest Centres	11
Community partners	12
Appendices	13

## Introduction

Parts of Wilton lie on a flood plain which may, in times of persistent rain, be affected by overflows from the rivers Nadder and Wylde. Flooding is caused by the volume of water in these rivers together with groundwater rising under residential and commercial properties.

Locations of properties that might be at risk, but are not limited to;

- Russell Street
- North Street, Riverside, Wylde Terrace, Churchill Court, Castle Lane, Crow Lane
- South Street
- Waterditchampton Road from the junction of the A30 to the riding stables
- Wilton Shopping Village

This Flood Plan is intended to provide assistance in the event of flooding, contact details of key personnel and recommendations on the procedures to follow, in the event of a flood warning.

## REMEMBER!

It is the responsibility of the business owner and house-holder to protect their own property prior to a flood event occurring. They should make themselves aware of the current situation, including signing up for flood warning alerts.

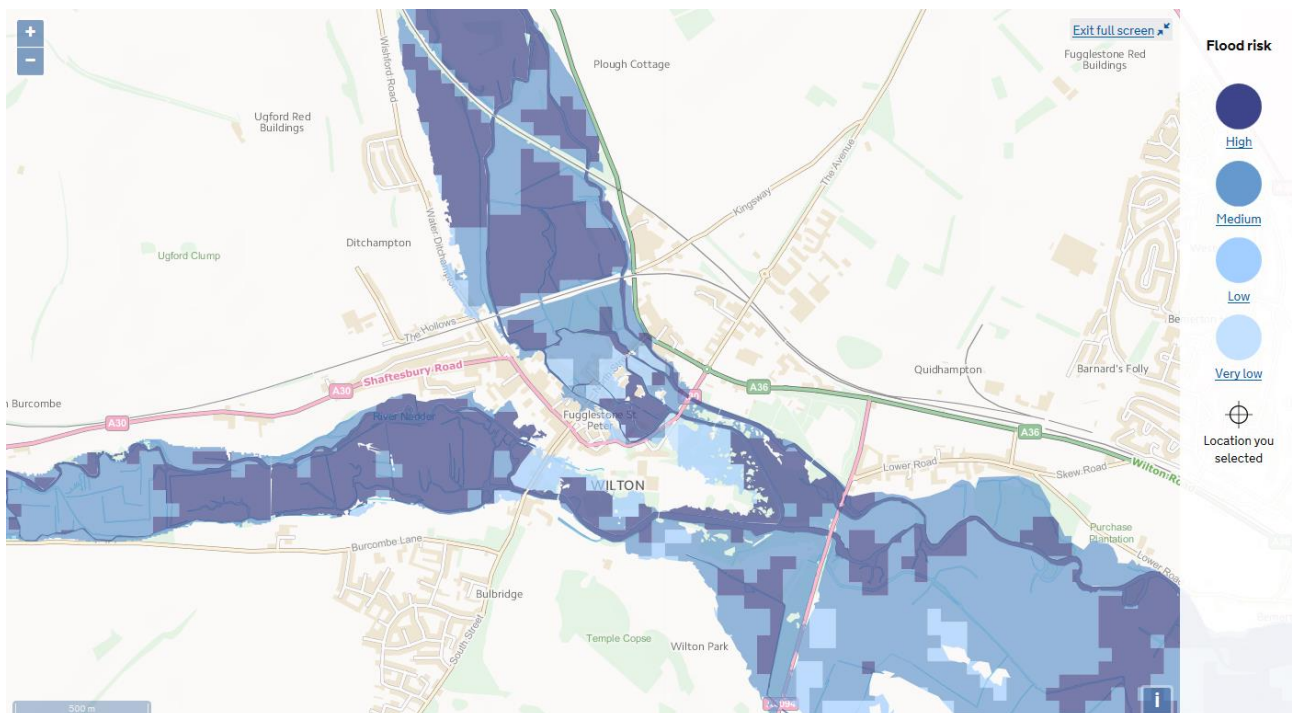
# Key Personnel

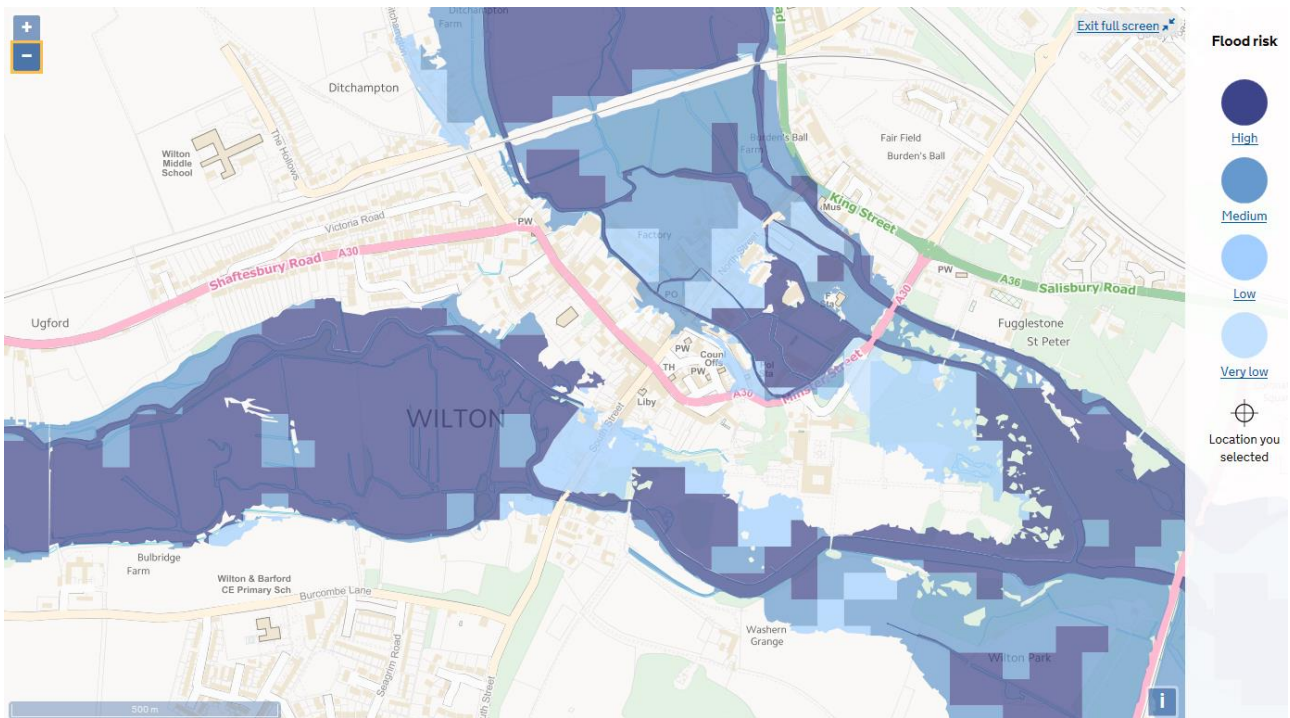
Names and contact details of key personnel are as follows;

Appointment	Contact
<b>Wilton Town Council Clerk</b>	01722 742093
<b>Wilton Town Council Assist Clerk</b>	01722 742093
(Office hours are 9-2pm Mon-Fri, outside these hours, or if unavailable please contact a Town Councillor (details on website)).	
<b>Wiltshire Council emergency line</b>	0300 456 0105
<b>Environment Agency (Floodline)</b>	0845 988 1188
<b>Environment Agency</b>	01258 483359
<b>Wessex Water (Sewage Floodline)</b>	0345 850 5959

# Assessing the risk

The following maps shows the areas within Wilton that are most at risk of flooding.





## Action Plan

Risks	Impact on community	What can the Community Emergency Group do to prepare?	Lead
Preparedness	<p><b>MODERATE</b></p> <p>Lack of resilience in times of civil emergency</p> <p>Lack of available resources when needed</p>	<ul style="list-style-type: none"> <li>• Adopt civil resilience plans</li> <li>• Hold regular meeting of the Wilton Flood Group to identify and resolve local issues</li> <li>• Recruit and train community resilience volunteers</li> <li>• Run an emergency exercise</li> <li>• Create an inventory of community assets</li> </ul>	<p><b>WTC</b></p> <p><b>WTC</b></p> <p><b>WTC</b></p> <p><b>WC</b></p> <p><b>WTC</b></p>

Carriageway flooding	<b>MODERATE</b> Danger to motorists Inconvenience for pedestrians	<ul style="list-style-type: none"> <li>• Monitor the drains, ditches and gullies identified as critical in the attached appendix.</li> <li>• Request gully clearance and drain jetting</li> <li>• Request removal of leaves, silt and straw from carriageways</li> </ul>	FW FW/ <b>WTC</b> FW/ <b>WTC</b>
Blocked ditches and drains	<b>MODERATE</b> Increased flood risk for property holders Increased risk of farm land floods	<ul style="list-style-type: none"> <li>• Monitor the drains, ditches and gullies identified as critical in the attached appendix.</li> <li>• Issue advice to riparian owners</li> <li>• Identify and promote remedial actions</li> <li>• Serve notice on riparian owners to keep drains and ditches clear and flowing.</li> </ul>	FW <b>WTC</b> /WC/EA EA/WC WC/EA
Rising groundwater warnings issued	<b>MODERATE</b> Increased anxiety for those likely to be impacted	<ul style="list-style-type: none"> <li>• Initiate this plan</li> <li>• Stock up with sandbags</li> <li>• Check the barrier, purchase fuel for the pump – put barrier volunteers on standby.</li> <li>• Issue information to local flood plan stakeholders</li> <li>• Flood Wardens liaise with affected properties</li> </ul>	EA/ <b>WTC</b> <b>WTC</b> <b>WTC</b> <b>WTC</b> FW
Imminent flood warning issued	<b>HIGH</b> Demand for sandbags, home protection measures put in place.	<ul style="list-style-type: none"> <li>• Cascade alerts initiated</li> <li>• Crow Lane cleared of vehicles (padlock code for no parking sign is 2021)</li> <li>• Deploy barrier - procedure</li> <li>• Initiate gel bag distribution</li> <li>• Warnings issued to 'at risk' properties.</li> <li>• Evacuation centre put on notice</li> </ul>	<b>WTC</b> EA/ <b>WTC</b> <b>WTC</b> <b>WTC</b> FW/EA WC/ <b>WTC</b>

Flood events	<p><b>SEVERE</b></p> <p>Properties flooded</p> <p>Roads blocked</p> <p>Access to emergency services restricted</p> <p>Lives at risk</p>	<ul style="list-style-type: none"> <li>• Initiate civil emergency plan (WC)</li> <li>• Evacuate affected householders to rest centres</li> <li>• Maintain communications with residents and stakeholders</li> </ul>	<p>WC/WP</p> <p>WP/WC</p> <p>WC/WP</p>

## Review

This plan will be reviewed annually by the Wilton Flood Group and the partner agencies involved.

## Being prepared

### Useful Environment Agency links

[Register for free flood warnings](#)

[Environment Agency - Live flood warnings](#)

[Guidance for those owning watercourse \(riparian owners\)](#)

Should bus routes/timetables be changed as a result of flooding, details can be found at:

#### **Salisbury Reds**

[www.salisburyreds.co.uk](http://www.salisburyreds.co.uk),

0845 0727093 8.30am to 6.30pm Monday to Friday,

[talk2us@salisburyreds.co.uk](mailto:talk2us@salisburyreds.co.uk)

## Local skills and resources assessment

Skill/Resource	Who?	Contact details	Location	When might be unavailable?
Trained first aider				
4x4 owner/driver	Wiltshire Fire and Rescue		Wilton Fire Station	
Chainsaw owner (tree surgeon)	Greg Gent A P Tree Care	07810342750 07557405611		
Water/food supplies	Co-operative	01722 744311	North Street	
Medical Supplies	Lloyds Pharmacy	01722 742289	North Street	
Defibrillators	Wilton Town Council	01722 742093	Castle Meadow Pavilion The Greyhound PH Community Centre	24/7

## Key locations identified with emergency services for use as places of safety

Building	Location	Potential use in an emergency	Contact details of key holder
Castle Meadow Pavilion	Castle Lane	Advice centre/rest centre.	Wilton Town Council 01722 742093
Bob Blandford Memorial Hall	King Street	Advice/Rest Centre	Wilton Scouts 07847 850 395
Diocesan Education Centre	The Avenue	Advice/Rest Centre	01722 411922

## List of community organisations that may be helpful in time of emergency

<b>Organisation</b>	<b>Phone number</b>
Church	01722 742393
Christian Fellowship	01722 742925
Wilton & District Link Scheme	01722 741241
Men's Shed	
Wilton Rotary	01725 510679
Mike & Sue's Taxi	01722 743828
M Stone Travel	01722 743579



# Appendices

Appendix	Detail
1.	Environment Agency's "Are you prepared for flooding?"
2.	Personal Flood Plan
3.	Business Flood Plan
4.	Riparian Responsibilities
5.	Procedure for the deployment of the Crow Lane Flood Barrier
6.	Scheduler of critical drainage channels, drains, gullies and ditches.