



WILTON
Town Council

Wilton Community Flood Plan

Plan last updated on: 28/11/2019

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Introduction

Parts of Wilton lie on a flood plain which may, in times of persistent rain, be affected by overflows from the rivers Nadder and Wylde. Flooding is caused by the volume of water in these rivers together with groundwater rising under residential and commercial properties.

Locations of properties that might be at risk, but are not limited to;

- Russell Street
- North Street, Riverside, Wylde Terrace, Churchill Court, Castle Lane, Crow Lane
- South Street
- Waterditchampton Road from the junction of the A30 to the riding stables
- Wilton Shopping Village

This Flood Plan is intended to provide assistance in the event of flooding, contact details of key personnel and recommendations on the procedures to follow, in the event of a flood warning.

REMEMBER!

It is the responsibility of the business owner and house-holder to protect their own property prior to a flood event occurring. They should make themselves aware of the current situation, including signing up for flood warning alerts.

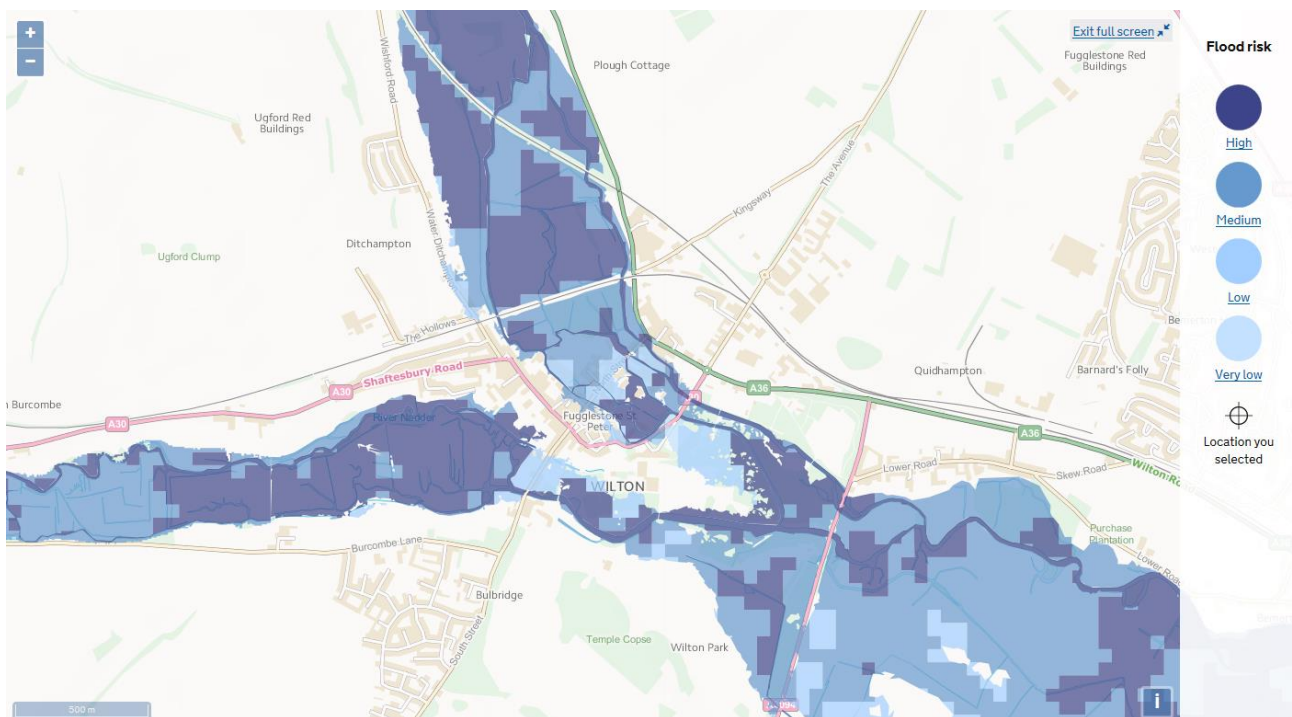
Key Personnel

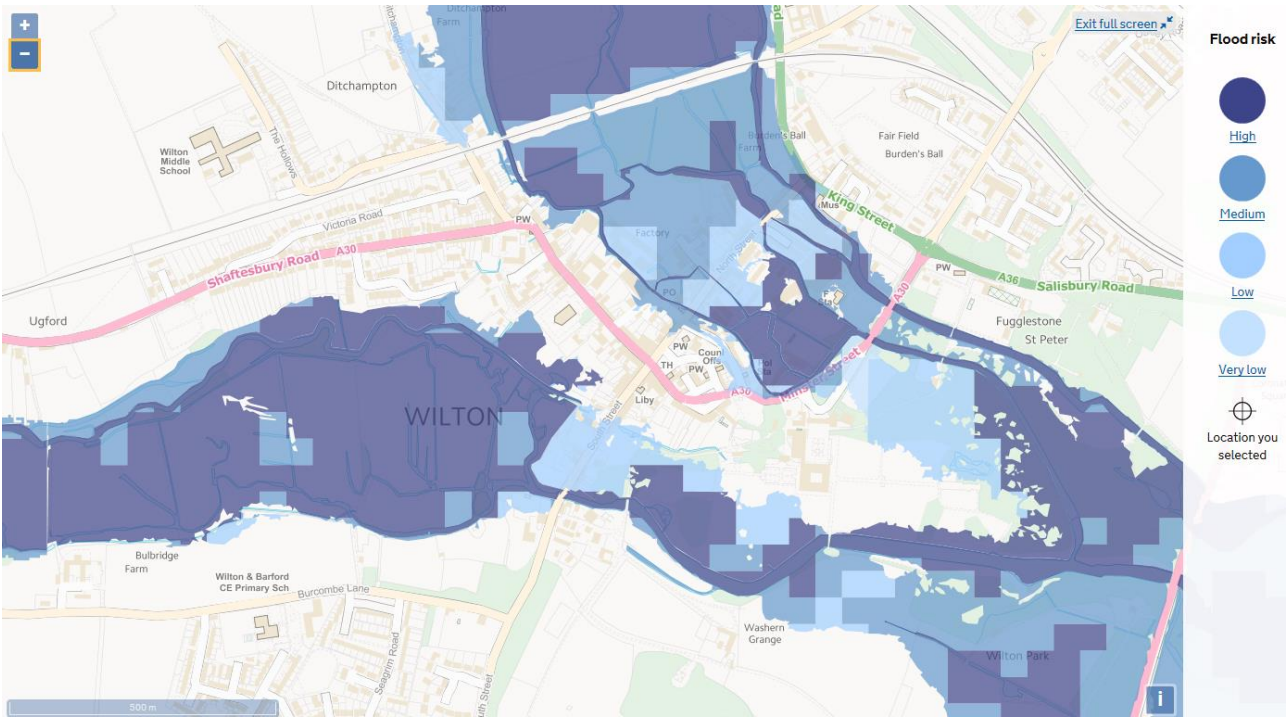
Names and contact details of key personnel are as follows;

Appointment	Name	Contact
Wilton Town Council Clerk	Clare Churchill	01722 742093
Wilton Town Council Assist Clerk	Mark Bastick	01722 742093
Flood Warden (East)	Anthony Brown-Hovelt	07785291615
Flood Warden (West)	Rachel Ashton-Brown	07792 441273
Wiltshire Council emergency line		0300 456 0105
Wilton Town Council liaison	Trevor Batchelder	01722 741143
Environment Agency	Flood line	0845 988 1188
Environment Agency	Aysha Musson	01258 483359
Wessex Water	Sewage Floodline	0345 850 5959

Assessing the risk

The following maps shows the areas within Wilton that are most at risk of flooding.





Action Plan

Risks	Impact on community	What can the Community Emergency Group do to prepare?	Lead
Preparedness	<p>MODERATE</p> <p>Lack of resilience in times of civil emergency</p> <p>Lack of available resources when needed</p>	<ul style="list-style-type: none"> • Adopt civil resilience plans • Hold regular meeting of the Wilton Flood Group to identify and resolve local issues • Recruit and train community resilience volunteers • Run an emergency exercise • Create an inventory of community assets 	<p>WTC</p> <p>WTC</p> <p>WTC</p> <p>WC</p> <p>WTC</p>

Carriageway flooding	MODERATE Danger to motorists Inconvenience for pedestrians	<ul style="list-style-type: none"> • Monitor the drains, ditches and gullies identified as critical in the attached appendix. • Request gully clearance and drain jetting • Request removal of leaves, silt and straw from carriageways 	FW FW/ WTC FW/ WTC
Blocked ditches and drains	MODERATE Increased flood risk for property holders Increased risk of farm land floods	<ul style="list-style-type: none"> • Monitor the drains, ditches and gullies identified as critical in the attached appendix. • Issue advice to riparian owners • Identify and promote remedial actions • Serve notice on riparian owners to keep drains and ditches clear and flowing. 	FW WTC /WC/EA EA/WC WC/EA
Rising groundwater warnings issued	MODERATE Increased anxiety for those likely to be impacted	<ul style="list-style-type: none"> • Initiate this plan • Stock up with sandbags • Check the barrier, purchase fuel for the pump – put barrier volunteers on standby. • Issue information to local flood plan stakeholders • Flood Wardens liaise with affected properties 	EA/ WTC WTC WTC WTC FW
Imminent flood warning issued	HIGH Demand for sandbags, home protection measures put in place.	<ul style="list-style-type: none"> • Cascade alerts initiated • Crow Lane cleared of vehicles (padlock code for no parking sign is 2021) • Deploy barrier - procedure • Initiate gel bag distribution • Warnings issued to 'at risk' properties. • Evacuation centre put on notice 	WTC EA/ WTC WTC WTC FW/EA WC/ WTC

Flood events	SEVERE Properties flooded Roads blocked Access to emergency services restricted Lives at risk	<ul style="list-style-type: none"> • Initiate civil emergency plan (WC) • Evacuate affected householders to rest centres • Maintain communications with residents and stakeholders 	WC/WP WP/WC WC/WP

Review

This plan will be reviewed annually by the Wilton Flood Group and the partner agencies involved.

Being prepared

Useful Environment Agency links

[Register for free flood warnings](#)

[Environment Agency - Live flood warnings](#)

[Guidance for those owning watercourse \(riparian owners\)](#)

Should bus routes/timetables be changed as a result of flooding, details can be found at:

Salisbury Reds

www.salisburyreds.co.uk,

0845 0727093 8.30am to 6.30pm Monday to Friday,

talk2us@salisburyreds.co.uk

Local skills and resources assessment

Skill/Resource	Who?	Contact details	Location	When might be unavailable?
Trained first aider	Wilton Surgery	01722 746810	Market Place	
4x4 owner/driver	Wiltshire Fire and Rescue	Jim Twomey 07970868573	Wilton Fire Station	
Chainsaw owner (tree surgeon)	Greg Gent A P Tree Care	07810342750 07557405611		
Water/food supplies	Co-operative	01722 744311	North Street	
Medical Supplies	Lloyds Pharmacy	01722 742289	North Street	
GP	Wilton Surgery	01722 746810	Market Place	
Defibrillators	Wilton Town Council	01722	Castle Meadow Pavilion The Greyhound PH Community Centre	24/7

Key locations identified with emergency services for use as places of safety

Building	Location	Potential use in an emergency	Contact details of key holder
Michael Herbert Hall	South Street	Advice centre/rest centre.	Mrs Pauline Woodward 07747 563 822
Wilton Community	West Street	Advice centre/rest	Dawn Humphries 01722 744859

Centre		centre.	
Castle Meadow Pavilion	Castle Lane	Advice centre/rest centre.	Wilton Town Council 01722 742093
Bob Blandford Memorial Hall	King Street	Advice/Rest Centre	Wilton Scouts 07847 850 395
Diocesan Education Centre	The Avenue	Advice/Rest Centre	Zoe Shaw 01722 746942

List of community organisations that may be helpful in time of emergency

Organisation	Name and role of local contact	Phone number
Good Neighbours Scheme	Val O'Keefe	07557 922034
Neighbourhood Watch	Rachael Ashton-Brown	07792 441273
Church	Mark Wood Jonathan Greening	01722 742393 01722 743377
Christian Fellowship	Marion Powell	01722 742925
Wilton & District Link Scheme	Community First	01722 741241
Men's Shed	Dan Kelley	
Wilton Rotary		01725 510679
Mike & Sue's Taxi M Stone Travel		01722 743828 01722 743579

Appendices

Appendix	Detail
1.	Environment Agency's "Are you prepared for flooding?"
2.	Personal Flood Plan
3.	Business Flood Plan
4.	Riparian Responsibilities
5.	Procedure for the deployment of the Crow Lane Flood Barrier
6.	Scheduler of critical drainage channels, drains, gullies and ditches.